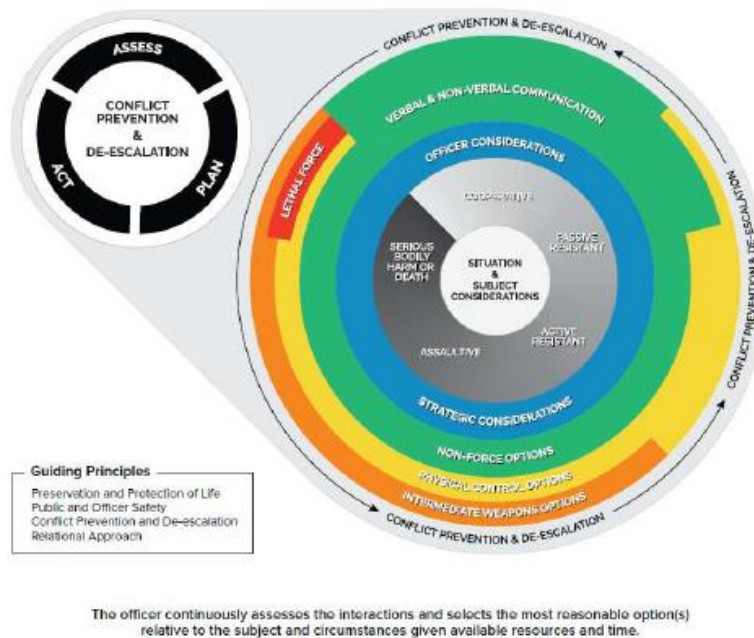


Appendix B

Ontario Public-Police Interaction Training Aid (2023)

Conflict Prevention
The pre-emptive use of verbal and non-verbal strategies with people in situations with a potential to escalate (speeding ticket, neighbour dispute)
De-escalation
The use of verbal and non-verbal strategies intended to prevent conflict or reduce the intensity of a situation without the application of force and, if force is necessary, reducing the amount of force if viable
Assess-Plan-Act
A cognitive process applied by the officer to circumstances related to the subject/situation and impacted by perceived/actual risk, available time, and resources. This process is continuous, allowing for reassessment based on changing information.
Situation & Subject Considerations
Some factors impacting an officer's perception and decision-making of the subject and situation are: weather conditions, indoors/outdoors, number of officers/subjects, perceived subject ability (cognitive ability, skill, size, weapon), cultural awareness, gender identity.
Subject Behaviors
Cooperative: Subject complies with a lawful request
Passive Resistant: Subject refuses a lawful request, verbally and/or physically by standing still, sitting, laying down
Active Resistant: Subject pulling/pushing away, walking away, running away
Assaultive: Threatens/attempts/strikes the officer, kick, punch, spit, headbutt (no weapon)
Serious Bodily Harm or Death: The use of any weapon or technique reasonably likely to cause serious bodily harm or death

Ontario Public-Police Interactions Training Aid (2023)



Officer & Strategic Considerations
Factors impacting perception and decision-making, including ICEN, ICLEAR, NRA, PCL, personal experience, skills/ability, stress, injuries, specialty units, available time
Verbal & Non-Verbal Communication
First Contact Approach: Hello, my name is Relational Approach: I can see you are struggling, I'm here to help you. Directive Approach: Police, don't move! Consistent Verbal/Non-Verbal Approach: facial and body expressions consistent with message, applies to both subject and officer
Non-Force Options
Increasing available time to delay/eliminate the need for force may be done using: Distance, Physical Presence, Isolation, Containment, Evacuation, Cover, Concealment, Reposition, Teamwork, Disengagement
Physical Control Options
Soft: controlling an arm/wrist, pressure points, barrier assist Hard: strikes/grounding techniques
Intermediate Weapons Options
Pepper Spray, Expandable Baton, Conducted Energy Weapon, Less Lethal Shotgun, ARWEN, Shields, Carbine, Horses, any other approved weapon
Lethal Force
Use of any weapon/technique reasonably likely to cause serious bodily harm or death

This Training Aid is not prescriptive and does not replace the law. An officer's actions must be lawful, necessary, reasonable and proportional.