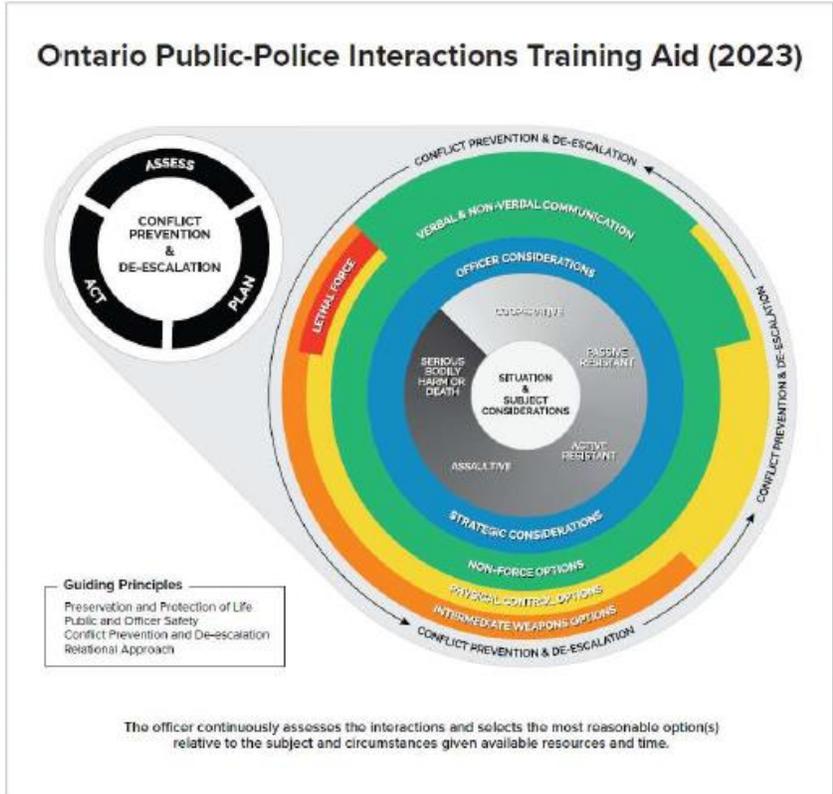


# Appendix B

## Ontario Public-Police Interaction Training Aid (2023)

<b>Conflict Prevention</b>
The pre-emptive use of verbal and non-verbal strategies with people in situations with a potential to escalate (speeding ticket, neighbour dispute)
<b>De-escalation</b>
The use of verbal and non-verbal strategies intended to prevent conflict or reduce the intensity of a situation without the application of force and, if force is necessary, reducing the amount of force if viable
<b>Assess-Plan-Act</b>
A cognitive process applied by the officer to circumstances related to the subject/situation and impacted by perceived/actual risk, available time, and resources. This process is continuous, allowing for reassessment based on changing information.
<b>Situation &amp; Subject Considerations</b>
Some factors impacting an officer's perception and decision-making of the subject and situation are: weather conditions, indoors/outdoors, number of officers/subjects, perceived subject ability (cognitive ability, skill, size, weapon), cultural awareness, gender identity.
<b>Subject Behaviors</b>
<b>Cooperative:</b> Subject complies with a lawful request
<b>Passive Resistant:</b> Subject refuses a lawful request, verbally and/or physically by standing still, sitting, laying down
<b>Active Resistant:</b> Subject pulling/pushing away, walking away, running away
<b>Assaultive:</b> Threatens/attempts/strikes the officer, kick, punch, spit, headbutt (no weapon)
<b>Serious Bodily Harm or Death:</b> The use of any weapon or technique reasonably likely to cause serious bodily harm or death



<b>Officer &amp; Strategic Considerations</b>
Factors impacting perception and decision-making, including ICEN, ICLEAR, NRA, POL, personal experience, skills/ability, stress, injuries, specialty units, available time
<b>Verbal &amp; Non-Verbal Communication</b>
<b>First Contact Approach:</b> Hello, my name is <b>Relational Approach:</b> I can see you are struggling, I'm here to help you. <b>Directive Approach:</b> Police, don't move! <b>Consistent Verbal/Non-Verbal Approach:</b> facial and body expressions consistent with message, applies to both subject and officer
<b>Non-Force Options</b>
Increasing available time to delay/eliminate the need for force may be done using: Distance, Physical Presence, Isolation, Containment, Evacuation, Cover, Concealment, Reposition, Teamwork, Disengagement
<b>Physical Control Options</b>
<b>Soft:</b> controlling an arm/wrist, pressure points, barrier assist <b>Hard:</b> strikes/grounding techniques
<b>Intermediate Weapons Options</b>
Pepper Spray, Expandable Baton, Conducted Energy Weapon, Less Lethal Shotgun, ARWEN, Shields, Canine, Horses, any other approved weapon
<b>Lethal Force</b>
Use of any weapon/technique reasonably likely to cause serious bodily harm or death

This Training Aid is not prescriptive and does not replace the law. An officer's actions must be lawful, necessary, reasonable and proportional.