



**PROFESSIONAL STANDARDS BUREAU**

**2021 ANNUAL SUMMARY**

# 1. PUBLIC COMPLAINT INVESTIGATIONS

## Nature of Complaints Five Year Comparison

Year	Police Procedure	Physical Assault	Verbal Abuse	Misuse of Authority	Policy Service	Totals	Staffing
2016	85	8	31	5	8	137	1579
2017	71	7	27	12	9	126	1637
2018	89	15	26	28	13	171	1624
2019	76	14	24	45	3	162	1668
2020	112	11	22	34	1	180	1681
2021	163	17	8	25	3	216	1698

## Nature of Complaints Percentage Comparison

Year	Police Procedure	Physical Assault	Verbal Abuse	Misuse of Authority	Policy Service	Totals
2021	163	17	8	25	3	216
2020	112	11	22	34	1	180
% CHANGE 2020-2021	31%	35%	-64%	-26%	67%	20%

## Annual Percentage Comparison

Year	Police Procedure	Physical Assault	Verbal Abuse	Misuse of Authority	Policy Service
2016	62%	6%	22%	4%	6%
2017	56%	6%	21%	10%	7%
2018	52%	9%	15%	16%	8%
2019	47%	9%	15%	27%	2%
2020	62%	6%	12%	19%	1%
2021	75%	8%	4%	12%	1%

## Police Services Comparison

Police Service	Durham	Halton	Hamilton	Niagara	Peel	Waterloo	York
2021 Uniform Officers	930	770	833	779	N/A	785	1698
2021 Public Complaints	156	109	174	149	N/A	147	216
Complaints per Officer	17%	14%	21%	19%	N/A	19%	13%

## 2. NATURE OF COMPLAINTS DETAILED

### Police Procedure

Fail to Identify	0
Neglect of Duty	44
Improper Detention (includes stopping car)	44
Improper Search – Person	8
Improper Arrest	20
Improper Entry	2
Improper Charge	16
Improper Use of Discretion	29
Other (parking, provincial offence, keep the peace)	0
Service & Policy	3
<b>TOTAL</b>	<b>166</b>

### Physical Assault

Assault	0
Assault with Injury	0
Sexual Assault	2
Assault while restrained	0
Other Assault	0
Excessive Force	5
Excessive Force with Injury	10
<b>TOTAL</b>	<b>17</b>

### Verbal Abuse

Verbal Abuse/Incivility	6
Harassment/Threat	0
Implied Harassment/Threat	2
Sexual Harassment	0
Other	0
<b>TOTAL</b>	<b>8</b>

## Misuse of Authority

Corruption	0
Theft	1
Frauds	0
Lying Under Oath	0
Deceit	0
Disclose Confidential Information	2
Intoxication	0
Improper Driving	5
Improper Use of Position	17
Misuse of Authority Other	0
<b>TOTAL</b>	<b>25</b>
<b>TOTAL NUMBER OF COMPLAINTS 2021</b>	<b>216</b>

### 3. PUBLIC COMPLAINT DISPOSITIONS

#### Complaints Investigated by York Regional Police

	2018	2019	2020	2021
<b>Section 64(7) Formal Discipline</b>	0	0	1	1
<b>Section 66(4) Informal Discipline</b>	1	1	1	2
<b>Section 93(1) Informal Resolution</b>	11	10	9	14
<b>Section 66(2) Unsubstantiated</b>	26	11	16	18
<b>Section 74(1) Withdrawn</b>	25	24	18	35
<b>Section 61(2) Policy /Service</b>	4	0	1	3
<b>Section 59(1) OIPRD cannot Proceed</b>	0	0	0	0
<b>Outstanding Files at Year End</b>	17	20	30	23
<b>TOTAL COMPLAINTS INVESTIGATED BY York Regional Police</b>	<b>84</b>	<b>66</b>	<b>76</b>	<b>96</b>

### **Complaints Dealt with by OIPRD (screened out and retained)**

	2018	2019	2020	2021
Section 60(2) Over 6 Months	2	4	4	0
Section 60(4) Not in public interest other law, etc.	73	89	94	119
Section 60(6) Not Directly Affected	7	2	6	1
Section 72(1) Retained by OIPRD	5	1	0	0
TOTAL COMPLAINTS DEALT WITH BY OIPRD	87	96	104	120
Summary Total of Public Complaint Dispositions	174	192	208	216

## **4. PUBLIC COMPLAINT DISPOSITIONS**

### **Classification of Complaints**

	2018	2019	2020	2021
Conduct Complaints	167	159	179	213
Policy/Service Complaints	4	3	1	3
Total Number of Complaints	171	162	180	216
Number of Involved Officers	231	248	213	278
Officers Disciplined	2	1	2	4
Number of Civilians Involved	3	9	11	6
Reviews Requested	4	2	8	5
Directed Hearings Ordered by OIPRD	0	0	0	2