The Regional Municipality of York Police Services Board

Public Board Meeting February 22, 2023

Report of the Chief of Police

Scope Change for Resource Allocation Review to Include Frontline Resourcing and Capability Assessment

1. Recommendations

- That the Board authorize a scope change to the direct procurement contract awarded to PricewaterhouseCoopers LLP (PWC) pursuant to Sections 12.2 and 10.1 of York Regional Police Purchasing Bylaw 10-17, for the provision of Resourcing and Capability Assessment of frontline services from a total cost of \$190,000 to \$590,000; and
- That the Chief be authorized to execute the agreements on behalf of the Board, subject to the approval of the Regional Municipality of York's Regional Solicitor, or designate, as to form and content.

2. Summary

This report seeks the Board's authorization to expand the scope of an existing contract to include and incorporate a Resourcing and Capability Assessment of frontline services.

Key Points:

 The current contract charges PricewaterhouseCoopers LLP with performing a Span of Control Review of Investigative Services, Organized Crime and Intelligence Services, and Criminal Investigations Bureaus.

- An expansion of scope is requested to include a review of Resourcing and Capability Assessment of Frontline areas of responsibility.
- The existing part of this project (relating to Investigative Services) has very similar requirements as the Resourcing and Capability Assessment. The analysis parameters of both projects are inextricably entwined with the goals and desired outcomes. This additional requirement represents an expansion of current scope only. The first phase of this project has already given PWC insight into our structures, challenges and processes. This insight would be time and cost prohibitive for any other entity to obtain, and decays in value over time.
- This change in scope will lead to efficiencies found in our service delivery model, which will inform future strategic and operational decisions.

3. Background

PWC evaluated span of control of Investigative Services, Organized Crime and Intelligence Services, and Criminal Investigations Bureaus (CIBs) across York Regional Police's five Districts, including an analysis of its current and potential future staffing levels. This scope change provides leverage to the work already completed, and a broader perspective than would be possible if it was performed by another provider or at future date. As well, synergies between the related processes could likely be missed due to differing methodologies or timeframes. The highest efficiency and benefit for cost can be obtained by viewing these areas of the organization as parts of a larger system with interconnected dependencies and taking advantage of opportunities for streamlining across these areas of responsibility.

4. Analysis

SCOPE CHANGE

On February 10, 2022, Deputy Chief Paulo Da Silva approved a direct purchase contract to PricewaterhouseCoopers LLP at \$150,000 with additional scope and contingency of \$40,000 for a total cost of \$190,000. PWC provided a Span of Control Review of Investigative Services, Organized Crime and Intelligence Services, and Criminal Investigations Bureaus. This proposed scope change is to amend the contract to \$590,000 to provide a Resourcing and Capability Assessment of Frontline areas of responsibility.

REPORTING REQUIREMENTS

The Purchasing Bylaw 10-17 provides the authority to award the scope change outlined in this report. Section 12 provides the authority for scope changes requiring Board approval for amounts exceeding 20 percent of the original contract amount. Section 10.1 provides for the procurement of goods or services without issuing a call for bids where there is only one entity

reasonably capable of providing the deliverables with consideration given to compatibility with existing services.

5. Financial

Funding of \$150,000 is available in the 2023 Operating Budget for Consultancy Services. As a result of this contract, a variance to budget of \$250,000 is expected. Funding will be reallocated within the Investigative Branch and other expenditure accounts, to manage to the bottom line.

6. Conclusion

It is therefore recommended that the Board approve the scope change to PricewaterhouseCoopers LLP in accordance with Section 12.2 and under the Direct Purchase Provisions outlined in Section 10.1 of Purchasing Bylaw 10-17.

Accessible formats or communication supports are available upon request

Jim MacSween, M.O.M., B.A.A. Chief of Police

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