



PROFESSIONAL STANDARDS BUREAU

2022 ANNUAL SUMMARY

1. PUBLIC COMPLAINT INVESTIGATIONS

Nature of Complaints Five Year Comparison

Year	Police Procedure	Physical Assault	Verbal Abuse	Misuse of Authority	Policy Service	Totals	Staffing
2017	71	7	27	12	9	126	1637
2018	89	15	26	28	13	171	1624
2019	76	14	24	45	3	162	1668
2020	112	11	22	34	1	180	1681
2021	163	17	8	25	3	216	1698
2022	159	12	15	18	5	209	1713

Nature of Complaints Percentage Comparison

Year	Police Procedure	Physical Assault	Verbal Abuse	Misuse of Authority	Policy Service	Totals
2022	159	12	15	18	5	209
2021	163	17	8	25	3	216
% CHANGE 2021-2022	-2.5%	-29%	87.5%	-28%	67%	-3%

Annual Percentage Comparison

Year	Police Procedure	Physical Assault	Verbal Abuse	Misuse of Authority	Policy Service
2017	56%	6%	21%	10%	7%
2018	52%	9%	15%	16%	8%
2019	47%	9%	15%	27%	2%
2020	62%	6%	12%	19%	1%
2021	75%	8%	4%	12%	1%
2022	76%	6%	7%	9%	2%

Police Services Comparison

Police Service	Durham	Halton	Niagara	Waterloo	York
2022 Uniform Officers	924	776	763	818	1713
2022 Public Complaints	132	100	162	134	209
Complaints per Officer	14%	13%	21%	16%	12%

2. NATURE OF COMPLAINTS DETAILED

Police Procedure

Fail to Identify	0
Neglect of Duty	45
Improper Detention (includes stopping car)	31
Improper Search – Person	3
Improper Arrest	17
Improper Entry	2
Improper Charge	18
Improper Use of Discretion	43
Other (parking, provincial offence, keep the peace)	0
Service & Policy	5
TOTAL	164

Physical Assault

Assault	0
Assault with Injury	0
Sexual Assault	0
Assault while restrained	0
Other Assault	0
Excessive Force	1
Excessive Force with Injury	11
TOTAL	12

Verbal Abuse

Verbal Abuse/Incivility	14
Harassment/Threat	0
Implied Harassment/Threat	1
Sexual Harassment	0
Other	0
TOTAL	15

Misuse of Authority

Corruption	0
Theft	1
Frauds	0
Lying Under Oath	0
Deceit	0
Disclose Confidential Information	3
Intoxication	0
Improper Driving	1
Improper Use of Position	12
Misuse of Authority Other	1
TOTAL	18
TOTAL NUMBER OF COMPLAINTS 2022	209

3. PUBLIC COMPLAINT DISPOSITIONS

Complaints Investigated by York Regional Police

	2019	2020	2021	2022
Section 64(7) Formal Discipline	0	1	1	0
Section 66(4) Informal Discipline	1	1	2	1
Section 93(1) Informal Resolution	10	9	14	7
Section 66(2) Unsubstantiated	11	16	18	16
Section 74(1) Withdrawn	24	18	35	29
Section 61(2) Policy /Service	0	1	3	5
Section 59(1) OIPRD cannot Proceed	0	0	0	0
Outstanding Files at Year End	20	30	23	32
TOTAL COMPLAINTS INVESTIGATED BY York Regional Police	66	76	96	90

Complaints Dealt with by OIPRD (screened out and retained)

	2019	2020	2021	2022
Section 60(2) Over 6 Months	4	4	0	3
Section 60(4) Not in public interest other law, etc.	89	94	119	116
Section 60(6) Not Directly Affected	2	6	1	0
Section 72(1) Retained by OIPRD	1	0	0	0
TOTAL COMPLAINTS DEALT WITH BY OIPRD	96	104	120	119
Summary Total of Public Complaint Dispositions	192	208	216	209

4. PUBLIC COMPLAINT DISPOSITIONS

Classification of Complaints

	2019	2020	2021	2022
Conduct Complaints	159	179	213	204
Policy/Service Complaints	3	1	3	5
Total Number of Complaints	162	180	216	209
Number of Involved Officers	248	213	278	339
Officers Disciplined	1	2	4	1
Number of Civilians Involved	9	11	6	2
Reviews Requested	2	8	5	5
Directed Hearings Ordered by OIPRD	0	0	2	0